

# FINANCIAL SERVICES GUIDE

## **Issue Date: 17 September 2010**

This Financial Services Guide (FSG) is provided by Pritchard & Partners Pty. Limited ABN 84 073 393 049 (“we”, “us” or “our”) Australian Financial Services Licensee No. 246 712 of 10 Murray Street, Hamilton NSW 2303. Our further contact details are set out on the last page of this FSG.

This FSG is an important document. It will provide you with information about Pritchard & Partners Pty. Limited and its role in offering to arrange for you the issue of Illuminator Investment Company Limited shares to help you decide whether to use the financial services we offer. This FSG contains information on:

- The services we can offer you;
- Remuneration received by us, our staff and other related persons in connection with our dealing with Illuminator Investment Company Limited shares;
- Our internal and external complaints handling procedures and how you can access them.

## **Financial services and products that we are authorised to provide**

Pritchard & Partners Pty. Limited is authorised to offer the following financial services:

- Deal in financial products;
- Provide financial products advice

We can provide financial product advice in respect of, and deal in:

- Deposits
- Derivatives
- Government debentures, stocks or bonds
- Life Insurance Products
- Managed Investments
- Retirement Products
- Securities
- Superannuation

The purpose of this FSG is to set out the financial services we provide in relation to our dealing in the Illuminator Investment Company Limited shares. This FSG does not relate to any other financial

services that we might provide other than those in relation to offering to arrange for the issue of Illuminator Investment Company Limited shares.

## **Who we act for**

Pritchard & Partners Pty. Limited is responsible for the financial services it provides for you under its Australian Financial Services Licence. Pritchard & Partners Pty. Limited acts as an agent for Illuminator Investment Company Limited in making offers to arrange the issue of shares.

## **How you can give us instructions**

If you wish to subscribe for Illuminator Investment Company Limited shares or have any queries in relation to the shares, please contact Illuminator Investment Company Limited directly by:

- Calling the Company Secretary on 02 4920 2877 or toll free line on 1800 134 234; or by
- Writing to:  
Illuminator Investment Company Limited  
PO Box 413  
Hamilton NSW 2303

If you want to receive general advice on Illuminator Investment Company Limited shares, or our role in offering to arrange for the issue of Illuminator Investment Company Limited shares:

- Call us on 02 4920 2877 or 1800 134 234; or
- Write to us at:  
Pritchard & Partners Pty. Limited  
PO Box 413  
Hamilton NSW 2303

The main way you can give us instructions is by completing an Application Form to subscribe for the shares. You can also give us instructions by telephone or in person, using the contact details set out above.

### **Do you pay for our services?**

We will not charge you for any financial services provided by us in connection with offering to arrange for the issue of the Illuminator Investment Company Limited shares.

### **Fees and commissions**

We will receive a fee or commission for providing these financial services to you of 2% (plus applicable Goods and Services Tax) of the amount of money you subscribe to the offer. This will be paid directly by Illuminator Investment Company Limited to us in accordance with the prospectus for the issue of the shares.

### **How are our representatives remunerated?**

Our representatives are remunerated by a combination of some or all of the following

- Commission
- Profit Share Arrangements
- Salary

### **Associations with related product issuers**

We are a related body corporate of Illuminator Investment Company Limited for whom we act as the investment manager.

### **The privacy of your personal information**

At Pritchard & Partners Pty. Limited, the privacy of your personal information is important to us. We collect your personal information to ensure that we are able to provide you with the products and services that you ask us to provide to you.

We have adopted the set of principles set out in the Privacy Act as part of our continuing commitment to client service and maintenance of client confidentiality. For further details, please refer to our privacy policy at [www.pritchards.com.au](http://www.pritchards.com.au) or ask your representative for a copy.

### **What should I do if I have a complaint?**

If you are not satisfied with the services you receive from us, you are entitled to complain.

If you have a complaint, please contact us on 1800 134 234 or (02) 4920 2877.

If you are not satisfied with the response, please provide us with a written complaint to:

Compliance Officer,  
Pritchard & Partners Pty. Limited  
PO Box 413,  
Hamilton NSW 2303

If you are not satisfied with our response to your written complaint and wish to proceed further, you may refer the matter to an independent complaint handling body.

Pritchard & Partners Pty. Limited is a member of the Financial Ombudsman Service Limited ("FOS"), a body recognised by the Australian Securities and Investment Commission.

For further information please contact FICS at:

Mail: PO Box 3  
Melbourne VIC 3001

Telephone: 1300 780 808

Facsimile: 03 9621 2291